

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of	:	Customer Number: 52021
	:	
Christopher BERGH et al.	:	Confirmation Number: 1521
	:	
Application No.: 09/575,283	:	Group Art Unit: 3624
	:	
Filed: May 22, 2000	:	Examiner: J. Loftis
	:	
For: CUSTOMER LEAD MANAGEMENT SYSTEM	:	

**AMENDMENT**

Mail Stop Amendment  
Commissioner For Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

The following Amendment and Remarks are submitted in response to the Office Action dated July 9, 2009, and the Decision on Appeal dated May 31, 2012.